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Thank you for completing this form. Please send your response to support@axxin.com

T16-ISO Support Form		
Company:		
Name:		
Position:		
Email:		
T16-ISO Instrument		
	Serial Number & Revision Number is located on a label on the back side of the instrument. Look imber format: S00XXXX and revision number R1, R2, R3 rial number/s:	
Revision Num	ber:	
device Software	to access the device application screens. Navigate to: Settings/About/ . You will find the entire e, Firmware and Hardware information here. plication Version x.x.x.x:	
	rds describe what the problem is. On which screen you were looking at when the error occurred devices such as a USB Memory key or Printer Attached. How frequently are you seeing the Fault:	
Please supply	the instrument log file as an attachment.	
	Flash Memory Key to the T16-ISO Instrument. If you are able to access the device application	
screens. Naviga		
_	ate to: nistrator Setting/Enter Admin Password/Import and Export Functions/Export Logfile to USB	

Refer to the Instrument User Manual **D003643 Section 5.10.3 Import and Export Functions** for further information.

This export the device "Logfile" to an attached USB Flash Memory Key. Please attach the device log file to this

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